



Client Service Policy

At **MiBar Tranz Global Connect Limited**, we are committed to providing exceptional service delivery built on the foundation of our core values — **Speed, Precision, and Integrity**. This Client Service Policy outlines our engagement standards and expectations to ensure transparency, trust, and professionalism in all dealings.

Client Obligations

All clients are required to provide **complete, accurate, and authentic documentation** for all service requests. Submission of falsified or forged documents is strictly prohibited and may result in termination of service and legal action where necessary.

Our Services

MiBar Tranz Global Connect Limited provides the following services:

- Assistance of Visa Processing
- Visa Advisory
- Provision of International Talent for Employment
- Immigration Advisory
- Industrial Relations

Service Ethics

We ensure all engagements are handled with professionalism, confidentiality, and compliance with relevant immigration and employment regulations. Our team upholds the highest standards of ethical conduct in delivering each service.

Client Confidentiality

All information shared with MiBar Tranz Global Connect Limited is treated as confidential and will only be used for the purpose of providing the agreed service. We respect the privacy of our clients and maintain strict data protection measures.

Commitment to Excellence

Our management and staff are dedicated to delivering results efficiently and effectively. We continuously improve our systems and processes to serve our clients better.

Disclaimer

Clients are hereby informed that **MiBar Tranz Global Connect Limited** shall not be held responsible or liable for any visa refusal or related consequences resulting from the submission of falsified, forged, or misleading documents by the client. All clients are strongly advised to ensure that every document provided for processing or advisory purposes is genuine and verifiable.

Management Signature

Client Signature